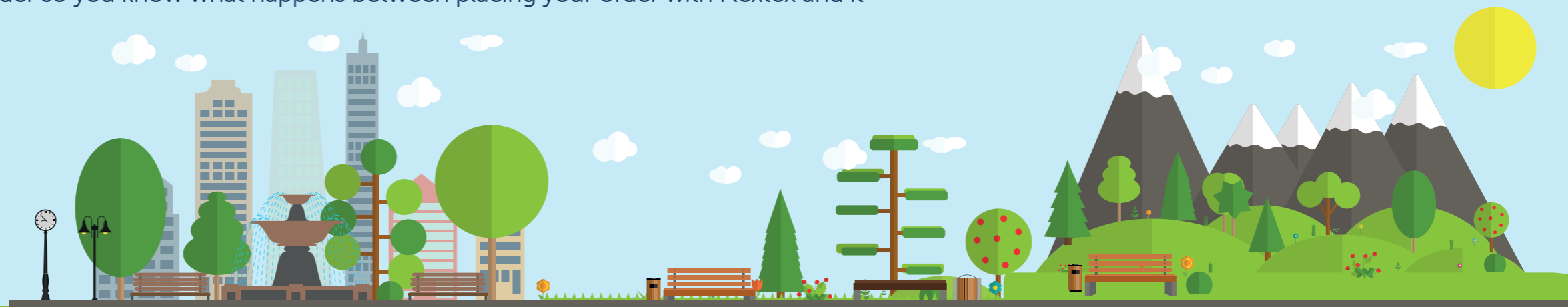
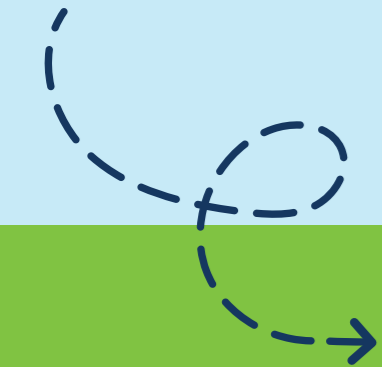


YOUR ORDER JOURNEY WITH FLEXTEX



At Flextex, we make your order from scratch to guarantee it's produced to the right specifications to meet your needs. We want to share the journey of your order so you know what happens between placing your order with Flextex and it being delivered to your door.

Here we go...



1 You send your enquiry to Flextex. Make sure you send it to sales@flextex.co.uk to ensure we receive it. If you haven't heard from us in 24 hours, please follow up to check we've received your email.



2 One of our team will receive your enquiry and start work on it straight away.



3 We check what you need and send you a tailored quote.

4 Quote approved! When you give the go-ahead, we whisk your enquiry straight to our processing team to get the ball rolling.

We'll keep you updated throughout the journey.



5 We call our supplier to order the film that we need to manufacture your order.



8 We schedule your order into production at Flextex. Each order will take a different amount of time to complete depending on details such as:

- ▶ How bespoke your order is
- ▶ The dimensions of your order and the machines we need to use
- ▶ The sealing process
- ▶ How many roll changes are needed



7 We receive the film from the supplier.



6 We give the go-ahead to the supplier. Your order time may vary at this stage as we're dependent on the supplier's job queue, the extrusion process, the film colour on the machines, their delivery times and a few other details.

We'll do everything we can to keep your order moving!



9 The machines start whirring and your order goes into production.



10 Your order is complete and ready to be packed for haulage.



11 Your order is on its way!

We ship with a trusted haulier who will deliver your order in 2-3 days. If you need a speedy delivery we can upgrade your delivery to next day. Just let us know when you place your order.



**If you've placed a large order, it may be part-dispatched as we won't run the full order at the same time.